



Frequently Asked Questions Regarding Admission

FAQ	Suggested Response
Admission Confirmation Letter	The admission confirmation letters are sent through email after the last date of the admission and after verifying the uploaded documents.
Problem in Login to the Admission Portal	Please write an email to admission@osou.ac.in mentioning your Enrollment number and the screen-shot of the problem
Cancellation of admission	The admission can be cancelled before the last date of the admission by sending an email request to admission@osou.ac.in from your registered email id. The Enrollment Number and reason for cancellation must be mentioned clearly. Your money will be refunded within one month from the last date of the admission.
Change of Programme	Programme cannot be changed once the admission application form is submitted. However, one can register for the programme he/she wants to pursue afresh and then apply for cancellation of admission in the other programme within stipulated time frame i.e. the last date of admission.
Update of Email Id, Phone number, Name and other details in the application form.	Can be changed by writing an email request to admission@osou.ac.in from your registered email id.
Scholarship related	The enrolled learners under SC/ ST, OBC (non-creamy)/ SEBC/ EBC can avail Post-Matric Scholarship under State Scholarship Scheme. Further, the National Scholarship can also be availed by the enrolled learners under the disability category.
Payment related	If money has been deducted and the same is not reflecting in the application form, then it is advised to wait for 48 working hours. If the matter is still not resolved write an email to admission@osou.ac.in from your registered email id along with the proof of the deducted amount.
ABC and DEB id	The ABC and DEB ID are mandatory for admission into any programme. If, the applicant is not having the same, they need to create it before submitting the application form. The detailed procedure to create ABC and DEB ID is available at the link https://deb.ugc.ac.in/StudentDEBId
Validity of the Programme	As per the Public Notice issued by UGC vide Notification No. F. No. 1-9/2018 (DEB-I) dtd. 23 rd February, 2018 the degree/ diploma/ certificate awarded by ODL institutions is at par with the degree/ diploma/ certificate awarded by the traditional Universities/ Institutions in the country.
Dual Degree	The Learners can avail dual degree admission facilities in line with the UGC Guidelines issued in April 2022 which can also be accessed from our website.

The prospective learners can participate in the Google Meet forum to clarify their technical queries between 11.00 AM to 1.30 PM & 2.00 PM to 5.00 PM throughout the admission period during all working days.

Google Meet: <https://meet.google.com/vwp-xfic-rzh>